

# NoviXus

## Pharmacy Services

Effective January 1, 2017 NoviXus is your new mail order vendor. NoviXus is the mail order vendor used by US-RX Care. We are excited to have this opportunity to provide you with your prescription needs.

NoviXus will not be receiving your prescription information from your previous mail order vendor. You will need to contact your prescriber and obtain new prescriptions. The prescriber can E-prescribe, fax them, or call them in on our Dr. Line. If you are out of medication or have a short supply we suggest you get a 30 day supply at your retail pharmacy and send in your 90 day supply prescription to NoviXus.

### How do I fill my prescription or start a new prescription?

You will need to register with NoviXus ([see instructions below](#)) and have your account set-up. Once your account has been established you may mail your new prescription to NoviXus. We do not require you to send in a form with every order. Please make sure the following is written on your prescription before mailing it in.

- |                          |                        |
|--------------------------|------------------------|
| • Your name              | <u>Please send to:</u> |
| • Date of birth          | NoviXus                |
| • Phone number           | P.O. Box 8004          |
| • Shipping address       | Novi, MI 48376-8004    |
| • Billing information    |                        |
| • Prescriber information |                        |

### Your physician can also send in your prescriptions directly by:

- Calling the NoviXus physician line at (877) 269-1159
- Fax: (877) 395-4836
- E-Prescriptions at NCPDP# 2372528

For your convenience NoviXus calls you when it receives a new prescription, when it ships your refill order, and within 14 days of when your prescription is eligible for a refill. You may view the order status and the tracking information by logging into [www.novixus.com](http://www.novixus.com).

### How do I register with NoviXus?

You can register by calling (877) 668-4987 or going to [www.novixus.com](http://www.novixus.com).

For questions about home delivery, call NoviXus at (877) 668-4987, Monday through Friday, 7 a.m. to 7 p.m. EST, and Saturday, 9 a.m. to 1 p.m. EST. If you call with an after hour emergency we do have a pharmacist on call 24/7/365 days.

You can always call US-Rx Care, your new Pharmacy Benefit Manager, at (877) 200-5533 for issues or concerns regarding your prescription coverage, or to be connected to your NoviXus representative.